



## **Quotation and Pre-Contract Summary**

This contract summary provides the main elements of this service offer as required by EU law, which is designed to help make a comparison between service offers. Complete information about this service offer is provided in other documents and you should review these carefully before signing a contract. Please take time to review this information and keep a copy for your records.

### **Services and duration of services and Equipment**

#### **Total Monthly Fees including VAT (Minimum 12 month term)**

<b>Monthly Service Fee/ Rental</b> Standard Kit Hub licence	<b>£ 11.00 per month</b>
International Caller Bundle	<b>£ 5.00 per month</b>
<b>Total</b>	<b>£ 16.00 per month</b>

#### **Once-off Charges including VAT**

Transfer Existing Number (Hardware Delivery Charge)	<b>£ 15.00</b> <b>£ 25.00</b>
<b>Total</b>	<b>£ 40.00</b>

### **Remedies**

We are committed to providing a high level of service in line with our ISO9001 certification. Our Service Level Targets are available on our website, which set out how we handle any queries or faults that you report on the services.

### **Contract renewals**

The minimum term(s) of the service(s) is/are set out in the table above. At the end of the minimum term, the contract will continue until you terminate it on 30 days' notice. The monthly charges will remain the same unless Fidelity notifies you otherwise, or you enter into a new contract.

### **Termination of the contract**

In the event that the contract is terminated early, early termination charges will become payable. These are calculated by multiplying the monthly charges by the remaining contractual term on a per line basis. For example, if the monthly charge for the service is £12.50 and the service is terminated three months before the end of the minimum term, the early termination charge will be calculated as £12.50 \* 3 = £37.50. You will be required to pay or return any hardware or equipment which has been hired or which belongs to Fidelity at your cost.